

Get VIP treatment.

Highmark Concierge service – your one-call resource
for help with coverage questions.

Sometimes understanding your health benefits can be a challenge.
But as a ACSHIC member, you've got a direct line to the answers you need
—your personal Highmark Concierge service.



**Your Highmark Concierge will be calling you soon and is
available to discuss your benefits and answer your coverage
questions on these and other topics:**

Understanding Explanation of Benefits statements and other
plan documents

Receiving preventive checkups at work and personalized
recommendations

Exploring member discounts

We're your lifeline.

Please contact the number on the back of your Highmark
Blue Cross Blue Shield ID card and enter your identification
number from your ID card when prompted. By entering that
number, you will be routed directly into our Concierge
member service area.

