

## **Baldwin-Whitehall School District**

### **Questions Regarding Your Voluntary Policies**

- Questions about your enrollment, who is enrolled, or the amounts you are covered for?
  - Call 1-855-836-0792 to reach the Benefits Enrollment Support Call Center
  
- Questions about filing a claim?
  - Call 1-866-229-6048 and ask for Maggie Hill.
  - If Maggie is unavailable, ask for Wendy Hardman (Account Manager) or Angel Johnson (Director of Client Services).
  
- Other questions or have an escalated issue?
  - Call Blair Stackhouse (Alera Group) at 412-288-2314 or email [blair.stackhouse@aleragroup.com](mailto:blair.stackhouse@aleragroup.com)